



IT Service Center Technician

CERTIFICATE All campuses

Start your information technology career through this certificate program that can be completed in one semester. You will gain important skills and prepare for several key industry certification exams, including:

- CompTIA A+
- IT Technician
- Help Desk Institute (HDI) Support Center Analyst
- HDI-Desktop Support Technician
- ITIL Foundation

Admission Requirements

- A high school diploma or GED
- One year of high school-level algebra

COURSES

Credits

ITSUP-101	Computer Information Systems Fundamentals.....	3
ITSUP-102	CompTIA A+ Essentials.....	3
ITSUP-140	Support Center Analyst (HDI-SCA, HDI-DST, ITIL)	3

TOTAL CREDITS: 9

Program curriculum requirements are subject to change.

Current MATC students should consult their Academic Program Plan for specific curriculum requirements.



matc.edu/academic_programs/pathways

After earning this certificate, the credits can be applied to completing the IT Computer Support Technician and IT Help Desk Support Specialist technical diplomas and IT Computer Support Specialist associate degree.



A Quick Study

MATC certificate programs provide focused, career-centered learning and many can be completed in one semester. They fulfill the needs of local businesses and have the input of industry professionals. Certificate programs train you for specific skills that are in demand, improving your odds of getting the job.

Explore MATC's Certificate Programs

- Strengthen core skills.
- Add traction to your résumé.
- Enhance your employability.
- Try out a new career.
- Earn credits toward a related Career Pathway associate degree or technical diploma.
- Ease back into college if you have been away for a while.

All credits in certificate programs must be earned at MATC with a 2.0 cumulative GPA or higher.

Upon completion of the certificate's requirements, the student's transcript is notated with the credential earned.

Some certificates can be earned while completing associate degrees and/or technical diplomas that are eligible for financial aid. Certificate programs alone are not eligible for financial aid; consult an MATC advisor for details.

For complete information about this certificate, go to matc.edu/business



matc.edu or 414-297-MATC
Wisconsin Relay System 711

Downtown Milwaukee Campus

700 West State Street

Mequon Campus

5555 West Highland Road

Oak Creek Campus

6665 South Howell Avenue

West Allis Campus

1200 South 71st Street

MATC Education Center at Walker's Square

816 West National Avenue, Milwaukee



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